Unspoken is a mobile-first solution built on robust conjoint analysis that blends implicit research techniques with an engaging mobile interface. **Unspoken consists of three modules:** 



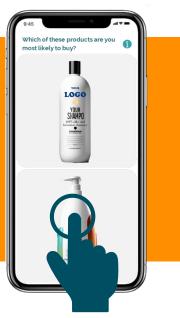
Swipe-based exercise that measures swipe direction and reaction time » How do we grab attention and break through the clutter?





#### **CONVERSION:**

Forced choices mimic realistic trade-offs made at the point of sale. Reaction time taken as an implicit measure » How do we maximize conversion?





# 3 EVALUATION:

Explanation of why certain element are liked and others not » How do consumers think and how do we optimize further?



#### Where can it be used?

Great for testing visual or written stimuli throughout the entire product lifecycle.

- New Product Development Idea screening Concept testing Feature optimization
- Brand Communications

Message/claims testing Ad testing Key visual testing Packaging evaluation

 Revenue Management Assortment optimization Price & size optimization Promotions effectiveness

# Why Unspoken?

Offers significant benefits over traditional market research techniques.

- Implicit methodology Reduces response biases by bridging rational and emotional drivers of
- Mobile first

decision-making

Engaging mobile interface holds consumers' attention

- Robust analysis
- Reaction times combined with robust conjoint analysis
- Modular and versatile

Easily adapted to address various business objective

Fast

Can be conducted in less than a week

## What can you expect?

Specific and actionable tools, benchmarks & insights to make confident decisions.

- Score of how each item stacks up against each other & vs. copetition
- Ability to deconstruct and optimize stimuli

### Why SKIM?

- Advanced and validated choice-based algorithms which include reaction time
- Ability to include various formats: videos, carousel images, gifs, etc.
- Chatbot integration for more engaging conversation with consumers
- Benchmarks based on our robust global database

## **Unspoken in action**

Leading brands (ranging from baby to beauty) have chosen Unspoken to uncover insights from 80,000+ consumers across 23 countries

- Swipe for yourself skimgroup.com/unspoken-demo
- Unspoken in 90 seconds bit.ly/unspokenvideo

For more information skimgroup.com/unspoken

